



ROCKLIFFE HALL GOLF COVID 19 USER GUIDE

This practical guide has been prepared in consultation with the golf industry to help safeguard our members, guests and team whilst using the Rockliffe Hall Golf Course during the COVID-19 pandemic.

For members and visitors, the measures cover each step of the journey to the first tee and back home again. At the course, these measures are in place from 06.30am.

Our procedures are under constant review and will be updated as advice from government and governing bodies evolves in line with the gradual lifting of social restrictions.

COURSE ACCESS

The Rockliffe Hall golf course is currently open to team members, active members, and tuition bookings (visiting golfers and guests are welcome from Monday April 12th 2021). To access the course, a Player must:

- Not have been out of the country for over 14 days;
- Not currently be in self-isolation (self or household);
- Not be displaying COVID-19 symptoms or living with anyone who is displaying symptoms;
- Have a pre-booked tee time or golf lesson with a member of our PGA professional team

BOOKING & ARRIVAL AT THE ROCKLIFFE HALL GOLF COURSE

- Booking a tee time in advance is compulsory.
- If you know you are not going to use your booked tee time, please kindly contact us to cancel your tee time.
- Please travel alone or with other players who are in the same household or support bubble.
- Fourballs are permitted with no restriction on households.
- At present there is no access to the lockers or changing rooms except for toilet use (this will change from Monday 12th April 2021).
- Travel ready to play in golf attire and change footwear in the car park.

- The Professional Shop, Halfway House and outdoor social areas will remain closed until Monday 12th April 2021.
- Please note we politely request guests wear a face covering when using any indoor area. These can be removed on the golf course and academy areas.
- Buggies are available for hire (weather dependent); single person use only or with a member of the same household or support bubble. Sanitiser will be available and we ask that users clean down the buggy before and after use.

FIRST TEE

- Players must tee off from the first tee.
- Arrive at the first tee once called by the 'Starter' after check-in at the main entrance.
- A 'Starter' will be on the first tee area to ensure players adhere to protocol and to help.
- Avoid group gatherings.
- Social distancing signage will be marked around the area, please adhere to this.
- Tee off times must be strictly observed to ensure group spacing on the course.
- Any player(s) not following directions will be asked to leave the course.

ON THE COURSE

- Social distancing, 1m+ apart, must be observed at all times.
- Please retain your position on the course, no slow play, keep up with the group in front.
- Ball washers are covered over.
- Please do not sit on the benches.
- Bunkers are in play with rakes removed so please smooth the sand over as best you can with your club/feet.
- Flagsticks to remain in the hole and **MUST NOT** be touched.
- Hole cups will be altered to allow contact-free ball retrieval.
- Once a hole is completed, the group in front must have exited the tee box before players can progress to the next tee box.
- Do not double back to play again if a ball is lost, unplayable, or in a penalty area
- Equipment, food, and drink must not be exchanged between players unless from the same household or support bubble.
- Players must not pick up another player's equipment or golf ball.

- Players must refrain from handshakes, elbow contact, high fives etc.

GETTING HOME SAFELY

- Post-round, please leave the site on round completion.
- When you are leaving the premises, please do not gather in the car park.

PRACTICE AREAS

- The practice areas are now open, tokens are available in the Professional Shop.

Signed:

Date: / /